

ALEXION TWITTER COMMUNITY GUIDELINES

<https://twitter.com/AlexionPharma?lang=en>

Welcome to the Alexion Twitter feed and thank you for joining our community. The following are our community guidelines which we ask you follow to ensure we provide the best experience for the followers of our company page. As Alexion operates in a highly regulated environment, we ask that you please adhere to the following guidelines – otherwise your comment may be reported and/or you may be blocked from our Twitter feed.

- Please be kind and comment respectfully (content that includes profanity, is defamatory, libelous and/or offensive will be reported).
- While Alexion appreciates your comments and we actively monitor Twitter, not every mention, reply or direct message may be acknowledged or addressed.
- Because of the regulations governing our industry, we cannot engage with any posts that reference any pharmaceutical brand, product, or service.
- Please do not provide medical advice to others on this page.
- Alexion's Twitter feed should not be construed as medical advice. If you have a specific question about your health or are seeking medical advice, please consult with your physician.
- As a reminder, Alexion's Twitter feed is public – please do not share personal information, i.e. address, email, personal data or identifying information.
- Comments and posts by users on this site are not created or controlled by Alexion and Alexion is not responsible for such content.
- Links or references to other sites may be featured Alexion's Twitter feed; however, Alexion does not endorse, nor is responsible for the content of such sites and shall not be liable for any damages or injury arising from such content.
- Alexion is not responsible for user-generated posts including statements that are factually incorrect or misleading or violate another parties' intellectual property such as copyrights, trademarks, or service marks
- Please do not post comments that violate [Twitter's User Agreement](#).
- By posting content, you grant Alexion an irrevocable, personal, non-exclusive, fully-paid, sub-licensable worldwide license to use that content for any purpose, including marketing and promotion. This includes a right to modify, edit, crop, highlight and/or republish your content.
- Alexion reserves the right to change the terms and conditions of these guidelines at any time.

Medical side effects or adverse events

If you believe that you have experienced any side effects or adverse reactions while taking an Alexion product you should consult your physician, pharmacist or other healthcare professional immediately. You can also report an adverse event experience directly to Alexion by emailing AdverseEventReporting@alexion.com or calling 1-844-259-6783. You may also report side effects to the FDA at 1-800-FDA-1088. We recommend against sharing any personal information on the Alexion Twitter page, especially any specific data concerning your personal

health. If you do choose to post a comment detailing any side effects, Alexion may need to contact you to find out more information. Posts of this nature may be removed from the Alexion Twitter page.